

# CASS QUARTERLY NEWSLETTER

Issue No. 7 | 2 May 2025

**FOR STAFF MEMBERS**



*CASS Celebrated 40 Years of Campsie Early Learning Centre & 10 Years of Campsie Residential Aged Care Facility*



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- Coming 7 June 2025*** P.6





# INTERGENERATIONAL VOLUNTEER SHARING



– MESSAGE FROM VICE-CHAIRPERSON MS. TICA LEE

## The Bond Between CASS and Our Family

CASS is more than just a community organisation—it is family, a constant presence that has supported three generations of our growth.

As a child, I helped my mother, a volunteer cooking instructor, with meals and errands, unknowingly inheriting her passion for service. Years later, I held my children’s hands as they stepped into CASS Family Day Care, attended Language School, and joined the Academy of Arts. Now, they, too, volunteer in CASS.

This bond is about passing down values. Seeing my children give back reaffirms my belief that volunteerism transcends generations and inspires others.



## From Volunteer to Board Member

As my daughter entered high school, I found myself with more time. Encouraged by Mr. Henry Pan OAM, I joined the CASS Board as an Alternate Director in 2019, became a Director in 2020, and was honoured to step into the role of Vice Chairperson in 2023. With my background in marketing and having a strong business network, I am committed to helping CASS grow and make a lasting impact on the community.

Over the years, I have walked alongside CASS Board and staff members, volunteers, and people in the community, learning from one another. These relationships go beyond work. They are bonds of friendship and shared purpose, making CASS feel like home.

## The Power of Volunteerism

Volunteering requires courage and commitment. There will always be reasons to say, “Now is not the right time,” but once we take the first step, action follows. Every effort, every shared smile, and every word of gratitude brings an immeasurable sense of fulfillment and warmth.

I believe in “timely love and cherishing the present.” When we are healthy and able, we should give back—ensuring the spirit of volunteerism continues, keeping love and care alive for generations to come.



## 1 UNSW & Tsinghua University Research Teams Visited CASS Headquarters

On 13 January 2025, CASS warmly welcomed research teams from the University of New South Wales (UNSW) and Tsinghua University to its Campsie headquarters. The visit promoted cross-cultural exchange in aged care innovation. Guests toured the Residential Aged Care Facility (RACF), Gumnut Early Learning Centre, and Activity Hall in Campsie. Presentations by CASS management sparked productive discussions with the academics, highlighting the value of global collaboration in aged care.



## 2 CASS Seniors Visited the Federal Parliament House

On 11 February 2025, two groups of CASS seniors—Chinese and Korean—embarked on a memorable visit to the Parliament House in Canberra, graciously hosted by Mr. Jerome Laxale MP, Member for Bennelong, and Ms. Sally Sitou MP, Member for Reid. Accompanied by CASS Vice Chairperson Mr. Ivan Wong and Board Director Mr. Stephen Yang, the seniors were captivated by the grandeur of Parliament and its historical significance. The tour deepened their understanding of Australia's political system and its rich cultural diversity.



## 3 NSW Deputy Premier the Hon. Prue Car MP Visited CELC

On 26 February 2025, the Hon. Prue Car MP, NSW Deputy Premier and Minister for Education and Early Learning, visited CASS Gumnut Early Learning Centre – Campsie (CELC), joined by the Hon. Sophie Cotsis MP, NSW Minister for Industrial Relations, Minister for Work Health and Safety, and State Member for Canterbury. Welcomed by the CASS team, the MPs enjoyed time with children and a lively brunch. Minister Car later praised the 43 years of CASS Family Day Care services to multicultural communities.



## 4 Celebrating 3 Milestones of CASS in 2025

On 6 March 2025, CASS proudly marked three remarkable milestones: the 44<sup>th</sup> anniversary of CASS, the 44<sup>th</sup> year of running CELC, and 10 years of operating Campsie RACF. Over 120 guests gathered at CASS Activity Hall, including VIPs, children, seniors, and volunteers. Highlights included heartfelt performances and tributes to long-time supporters. The celebration reflected CASS's lifelong dedication to care and community across all ages.



## 5 Harmony in Diversity – Celebrating 44 Years of CASS

On 18 March 2025, CASS celebrated Harmony Week and its 44<sup>th</sup> anniversary with a spectacular multicultural event at the Marana Auditorium in Hurstville. Over 600 guests, including Georges River Council Deputy Mayor Clr. Nancy Liu representing the Mayor, Clr. Ash Ambhaipahar representing NSW Premier Chris Minns, the Hon. David Coleman MP, Federal Member for Banks, event sponsors, and CASS Board members and Elders, attended the event. The event featured vibrant performances of CASS seniors, cultural groups, and artists of Indian and First Nations background, celebrating Australia’s diverse spirit.



## 6 Western Sydney Community Forum Visited CASS

On 21 March 2025, CASS welcomed a group led by Ms. Anita Hanna and Mr. Joshua Bird, Directors of the Western Sydney Community Forum (WSCF), for a visit to our Head Office in Campsie. The delegation toured our CELC and RACF, fostering an exchange of ideas and exploring collaboration opportunities to build resilient, inclusive communities.



## 7 Hong Kong Joint Council for People with Disabilities Visited CASS

On 28 March 2025, CASS welcomed a delegation from the Hong Kong Joint Council for People with Disabilities, comprising 11 members and a local mental health nurse. The group included representatives from prestigious organisations like the Haven of Hope Christian Service and the Tung Wah Group of Hospitals. The delegation toured CASS facilities in Campsie and engaged in discussions, gaining insights on mental health and disability services of Australia for reference to their work in Hong Kong.



# 8 The Hon. David Coleman MP Visited CASS Well-being Centre

On 1 April 2025, the seniors at CASS Well-being Centre in Peakhurst warmly welcomed the Hon. David Coleman MP. Joined by CASS Board members, the visit highlighted the ongoing collaboration between CASS and the community. The Hon. Coleman praised CASS for its contributions to multicultural Australia and expressed admiration for Mr. Henry Pan OAM's four decades of service as the Foundation Chairperson/Honorary Executive Director. He also shared promising news of potential funding for the Centre's upgrades, aimed at enhancing spaces for vital senior activities. We are grateful for his ongoing support, especially for mental health services which include CASS H-Line Non-Crisis Hotline.



# 9 CELC Named Finalist in Prestigious Business Awards

In April 2025, our CELC was proudly being selected as a Finalist in the 2025 Canterbury Bankstown Local Business Awards! Among over 80 nominated centres, only 18 made the finalist list – a true testament to the Centre's dedication to quality early childhood education and care. This honour reflects the community's trust and appreciation, as well as the Centre's excellence in service and contribution. CASS is grateful for the recognition and is committed to nurturing young minds with care.



# 10 CASS Charity Dinner 2025 Set to Shine in Early June

To continue our fundraising effort for Asquith RACF, we are excited to announce that the CASS Charity Dinner 2025 will be held on Saturday, 7 June 2025, at Rhodes Phoenix Chinese Restaurant. This special fundraising evening brings together community members, supporters, and partners for a night of celebration, cultural performances, and giving. Tickets are priced at \$138 per ticket or \$1,560 per table of 12 seats. There are also VIP tables with tickets priced at \$235 per ticket or \$2,760 per table of 12 seats. Part of the ticket price is tax-deductible donation. Let's support the vital work made by CASS and make a difference!



**7 JUNE 2025**  
**Saturday 6:30pm**

**Rhodes Phoenix Chinese Restaurant**  
MM4/1 Rider Boulevard, Rhodes NSW 2138

**Standard**  
\$138/ticket or  
\$1,560/table (12 seats)

**VIP**  
\$235/ticket or  
\$2,760/table (12 seats)

- Part of the ticket price is tax deductible donation.
- Donation is made to CASS Care Ltd (ABN: 74 099 863 755), an approved PBI by the Australian Taxation Office.

**Enquiry:** ☎ (02) 9789 4587

## 1. HOME AGEING SERVICES (HAS)

### HAS Client Referral Bonus Program

Launched in October 2024, the HAS Client Referral Bonus Program recognises and rewards those who contribute to our growth. All CASS stakeholders—including staff, clients, volunteers, and activity group members—are eligible to participate.

Participants will receive gift cards corresponding to the referred client's Home Care Package (HCP) level after the client successfully signs a service agreement with CASS for HCP services for a certain period. Check out the referral bonus details below:

HCP Level	Bonus Payment
Level 1	\$100
Level 2	\$200
Level 3	\$300
Level 4	\$400

For more information or to refer a client, contact Home Ageing Services 02 9718 7305.



## 2. MULTICULTURAL COMMUNITY SERVICES DEVELOPMENT (MCSD)

### CASS Cross-Cultural Recipe Sharing: A Tasty Journey

CASS will host Cross-Cultural Recipe Sharing: A Tasty Journey this June and July 2025 at Ryde Community Centre, funded by the City of Ryde council. This vibrant project celebrates Korean, Chinese, Vietnamese, and Indonesian cultures through food, featuring live cooking demos by community leaders, cultural storytelling, and a shared lunch. **Participants will receive a custom apron and recipe booklet to take home. With 20 attendees per session and 80 total**, we invite the community to connect, cook, and celebrate together!

#### Event Schedule:

- **Korean Cuisine:** 10:00 am – 1:00 pm | 16 June 2025
- **Chinese Cuisine:** 10:00 am – 1:00 pm | 23 June 2025
- **Vietnamese Cuisine:** 10:00 am – 1:00 pm | 30 June 2025
- **Indonesian Cuisine:** 10:00 am – 1:00 pm | 7 July 2025

Follow us on [Facebook](#) for more details and updates of the event.



### Empowering Vietnamese Women with Digital and Employment Skills

*Future Ready: Digital and Employment Skills for Vietnamese Women* is a community-led initiative designed to empower Vietnamese women in the Fairfield area with vital digital literacy and job-readiness skills. Supported by the Fairfield Community Grant, this program offers hands-on workshops, helping participants gain confidence in everyday technology use, job searching, and professional communication. The final workshop is scheduled for 6 May 2025. We encourage you to share this valuable opportunity with the community, helping individuals gain new skills and confidence that can open doors.



## WHAT YOU MAY NOT KNOW ABOUT CASS Featuring Our **Campsie Offices**

CASS is more than just an organisation—it is a thriving community of over 800 dedicated colleagues across Greater Sydney and Melbourne. With multiple offices supporting our diverse range of services, today, we are excited to showcase our key office locations in Campsie, the heart of CASS operations.



### 44 Sixth Avenue (Upstairs)

Home to our **Corporate Affairs (CA)** team, this office serves as the central hub for CASS operations and strategic planning.



### 46 Sixth Avenue

This office is the base for our **Community Social Support Services (CSSS)**, where we coordinate programs to enhance community well-being and social connections.



### 50 Sixth Avenue

This office houses our **Reception, Finance, and Technical Support Services (TSS)**, ensuring smooth day-to-day operations.





### 21 Seventh Avenue

Dedicated to our **Home Ageing Services (HAS) (Chinese & Korean Team)**, this office plays a crucial role in supporting elderly members of our community.



### 35 Seventh Avenue

Our **Human Resources Management (HRM)** team operates from here, ensuring we continue to attract and support the best talent.



### 39 Seventh Avenue

This is the home of our **Promotions Unit**, where we manage social media (English & Chinese) and create various promotional materials.



### 46 Third Avenue

At this location, our **Disability Services (DS)** and **Child Care Services (CCS)** teams work tirelessly to provide essential support for individuals and families.



### 48 Third Avenue

This office is the hub for **Settlement & Health Services (SAHS)** and **Multicultural Community Services Development (MCS) (Vietnamese Team)**, helping newcomers and diverse communities thrive.



Although our offices are spread across different locations, we stay connected through our shared mission and collaborative spirit. By working together, we ensure that every service we provide is effective, seamless, and impactful. Stay connected with us as we work together to build an inclusive and caring society!

## SHARING BY A STAFF MEMBER

Hello! My name is Annisa Febrianti, and I am a Community Services Worker with the Indonesian team of Multicultural Community Services Development (MCSD) unit. I always have a passion for helping others, and I feel incredibly fortunate to be part of an organisation like CASS that offers a wide range of social services to people in need.

Working in CASS has been an amazing experience. It has been almost a year now, and every day I am amazed by the profound impact this not-for-profit organisation has on multicultural communities. What is even more fulfilling is that I have the opportunity to give back to my own community—Indonesian speakers—through the work I do.

Another thing I truly appreciate is the wonderful people I work with. They have provided incredible support, and their guidance has helped me better understand how to serve the community in the most effective way. The knowledge, kindness and dedication of my colleagues have made a significant difference in my ability to help those in need.

The environment at CASS is truly unique. It is a place where creativity, fun, and seriousness all come together. It feels like being part of a family, and I am grateful to work alongside such passionate and supportive colleagues. I have learned so much during my time here, and I am excited to continue growing with the CASS family.

Thank you for letting me be a part of this wonderful journey!



Have something exciting to share like Annisa? We are eager to hear your stories! Please reach out to Mr. Brian Guo at [brian\\_guo@cass.org.au](mailto:brian_guo@cass.org.au)

## Notice Board

## Staff Benefits

### CASS Chinese School Discount

Children of CASS staff members receive 50% discount on tuition fees\* while children of CASS Chinese School teachers enjoy a 100% tuition fee waiver\* at all five locations of CASS Chinese School:

- **Campsie** (using the premises of Harcourt Public School);
- **Hurstville** (using the premises of Hurstville Public School);
- **Kogarah** (using the premises of Kogarah High School);
- **Connells Point** (using the premises of Connells Point Public School); and
- **Sydney Tech** (using the premises of Sydney Technical High School).

\*The \$35 annual administration fee is not included in the discount or waiver.

### CASS Childcare Discount

CASS staff can enjoy the following discounts in all our 3 ELCs:

- **15% off** using a full week of service;
- **10% off** for using service partially of the week.





## External Discounts and Offers

We are also thrilled to announce the variety of benefits below. Proof of CASS staff identity such as the staff profile page in the HumanForce app is required to be shown for consumption on site. Enjoy the offers!

### Kendo Electrical Pty Ltd - Sydney Only



Tel: 0432 715 127

Email: [kendonsw@gmail.com](mailto:kendonsw@gmail.com)

Kendo Electrical specialises in the supply and installation of EV chargers, with over 3 years of experience and more than 500 successful residential and commercial installations.



**Discount and offer:** 10% discount (please call/text or email Rachel 0432 715 127 / [kendonsw@gmail.com](mailto:kendonsw@gmail.com) and quote "Cass" for the promotion offer).

### moon rituals

#### Make A Friend Pty Ltd - Moon Rituals

Tel: 0432 715 127

An online store offers a curated selection of crystals, candles, crystal jewelry, and spiritual products designed to help release stress and reconnect with inner peace.



Online business: [www.moonrituals.com.au](http://www.moonrituals.com.au)

**Discount and offer:** 35% Off - use Code "Cass" at check out

### Dumpling Room Tel: (02) 9516 1640

A Chinese restaurant offering homemade dumplings and noodles  
Address: 124 King Street, Newtown NSW 2042

**Discount:** 10% off the total bill, including food and drinks. (Offer valid daily from 5:00pm onwards. Cannot be combined with other in-store promotions.)



### Vege4Love Tel: (02) 9558 1608



Southeast Asian vegetarian and vegan restaurant

Address: 28/49 Carrington Road, Marrickville NSW 2204

Online booking: <https://g.co/kgs/scBQCtB>



**Discount:** \$5 off for each person (\$30 minimum expense)

### Chen's Little Kitchen

Tel: (02) 9267 9850

Expertly blending traditional flavors with modern convenience, it delights patrons with exceptional Cantonese cuisine

Address: 108 Beamish Street, Campsie NSW 2194

Online booking:

<https://chenslittlekitchen.yumbojumbo.com.au/>



**Offer:** A 5% discount is applicable during the dinner session, excluding discounted set packages and live seafood.

### Community Bank Darling Square

Backed by Bendigo Bank to support individuals, businesses, and communities with tailored financial services and impactful local initiatives.

Tel: Kelly 0488 602 100 / Daniel 0488 601 550

Address: 11 Little Pier St Shop NE.12, Haymarket NSW 2000

Email: [darlingsquare@bendigoadelaide.com.au](mailto:darlingsquare@bendigoadelaide.com.au) Website: [www.communitybanksydney.com](http://www.communitybanksydney.com)

#### Discount and offer: Home loan benefits

- Free home loan health check and pricing discretion
- Monthly loan fees wavier
- 100% offset facilities (links up to 6 offset accounts)
- Nominated branch relationship
- Free annual home loan review
- Fund options management



## Recreation Groups

CASS staff, family members, and volunteers are welcome to join the following Recreation Groups



### CASS Staff Badminton Group

Every Monday and Wednesday, 6 pm – 8 pm.  
CASS Activity Hall in Campsie  
\$2 per attendance  
All staff are welcome!  
Scan the WhatsApp QR code to register.



### CASS Table Tennis Group

Every Tuesday, 6 pm – 8 pm.  
CASS Activity Hall in Campsie  
\$2 per attendance  
Scan the WhatsApp or WeChat QR code to register.



# STAFF CORNER

## Kitchen



**Mei Sze Leung**

General Services Worker /  
Kitchen Hand /



**Ying Yan Chen**

Kitchen Hand



**Sean Lu**

General Services Worker /  
Kitchen Hand /  
Assistant Cook



**Yu Zhong**

Assistant Cook



**Ling Zhu**

General Services Worker



## Home Ageing Services (HAS)



**Mingdi Yang**

Support Worker



**Kim Hong**

Support Worker



**So Jung Park**

Support Worker



**Sammie Zhou Tjandra**

Support Worker



**Tanjina Sultana**

Support Worker



**Inyoung Ki**

Support Worker



**Yuqing Zhou**

Support Worker



**Yan Wan**

Support Worker



**Chiu Kwan Tang**

Home Ageing Services  
Care Coordinator



**Carol Duff**

Support Worker  
I am glad to join  
the CASS team!



**Connie Sutjiono Tijo**

Multicultural Home Ageing  
Services Care Coordinator

Hi, it is a pleasure to meet you.  
I look forward to getting to  
know everyone here better.



**Manh Kham Phan**

Support Worker

I am excited to start  
work and meet everyone.



**Suk Jin Yon**

Support Worker



*Welcome*

# STAFF CORNER

## Child Care Services (CCS)



**Mst Tanzina Akhter**  
Early Childhood Educator  
(Cert III) / CELC

## Community Social Support Services (CSSS)



**Athena Chung**  
Community Services  
Coordinator



## Disability Services (DS)



**Leo Li**  
Support Worker



**Young Park**  
Support Worker



**Jenny Jia**  
Support Worker



**Ashok Sapkota**  
Support Worker



**Rose Le**  
Support Worker



**Audrey Wang**  
Support Worker  
*Smooth seas never  
made a skilled sailor.*

Welcome



**Weijun Pei**  
Support Worker

## Residential Aged Care Services (RACS) - Campsie



**Xinping Shi**  
Registered Nurse



**Janice Deng**  
Assistant in Nursing



**Yan Jiang**  
Assistant in Nursing



**Joonho Hwang**  
Registered Nurse



**Toby Lam**  
Registered Nurse  
*Nice to meet you all.*



**Kate Hu**  
Assistant in Nursing  
*I like learning languages.*



**Ice Shuk Ping Chau**  
Assistant in Nursing

# STAFF CORNER

## Residential Aged Care Services (RACS) - Asquith



**Winnie Song**

Assistant in Nursing



**Gina Guo**

Assistant in Nursing



**Chloe Lee**

Registered Nurse



**Shirley Liang**

Assistant in Nursing



**Jim Huang**

Assistant in Nursing



**Jenny Chang**

Assistant in Nursing



**Jennifer Zheng**

Assistant in Nursing



**Isabell Do**

Registered Nurse



**Murphy Lu**

Assistant in Nursing



**Cecilia Leung**

Assistant in Nursing



**Lei Kun Low**

Assistant in Nursing



**Hayoung Kim**

Assistant in Nursing



**Jihong An**

Assistant in Nursing



**Hea Seung Park**

Assistant in Nursing

