



CASS QUARTERLY NEWSLETTER

FOR STAFF MEMBERS

Issue No. 3 | 26 April 2024

APOLOGY

We sincerely apologize for the delayed release of the 3rd issue of the quarterly Newsletter due to recent staffing adjustments. Thank you for your understanding.



MY STORY WITH CASS

– CHAIRPERSON PROF STEPHEN LI



I'm delighted to extend my greetings to the readers of this newsletter and to introduce myself. Professionally, I am a pathologist, Director of Core Pathology and Clinical Chemistry Services of NSW Health Pathology West Sector which covers a network of 27 hospitals, and Director of Westmead Hospital Lipid Clinic. Academically, I am an Associate Professor at Western Sydney University and a research associate of the Vascular Research Centre at Westmead Hospital.

One of my missions in advancing multicultural health involves community health education, a crucial point where my life intersects with CASS. I am on the Management Committee of the Australian Chinese Medical Association (ACMA) and the Executive Committee of CanRevive, was a trustee and past president of the ACMA Charitable Trust and CanRevive Charitable Foundation. I host a weekly community radio health talk show for 26 years, wrote weekly health columns in community newspapers for 20 years, and appear on community TV health programs since 1997. I advocated for the registration of Chinese Medicine in Australia in 2005, served on the Management Advisory Committee and Information Steering Committee of the Multicultural Health Communication of NSW from 2006 to 2019, contributed to the recent Aged Care and Disability Reform in Australia, and was one of the founding members of the Australian Multicultural Health Collaborative (AMHC) which is the first ever national peak body for multicultural health in Australia. I recently addressed representatives from the Australian Medical Council and 16 specialist medical colleges in Australia to make cultural competency a mandatory training requirement in medical school curricula and medical professional continuous education. Engaging in collaborative efforts with various organisations, I

found inspiration in CASS, a dedicated organisation committed to community service, particularly for seniors. Since then, I actively contributed to CASS by facilitating information sessions for multicultural communities. Subsequently, in 2018, I assumed the role of Alternate Director and, in 2019, Vice Chairperson. I currently serve as the Chairperson and play a role in supporting CASS Aged Care and Disability Services.

The COVID-19 pandemic did not stop my commitment to community work. Since 2020, as the endorsed COVID-19 educator for the Chinese Australian community by NSW Health Pathology, I have conducted close to 400 face-to-face seminars and online educational programs. These sessions aim to keep the multicultural community well-informed about COVID-19, updated government policies, vaccines, and relevant health information. I was acknowledged as a "Pandemic Hero" in 2020 and an "Unsung Hero" in 2021 for my contribution to COVID-19 education. In 2022, I was acknowledged as the "Adult Volunteer of the Year" and "Overall Regional Volunteer of the Year" of the North Western Sydney Region Volunteer of the Year Award.

For the past 26 years, I have demonstrated through my actions that I am committed to safeguarding the people within the multicultural communities, especially those in need. Therefore, I will wholeheartedly support community organisations that genuinely provide assistance with compassion. Being a Chairperson, I persist in using my clinical expertise to guide CASS in delivering quality care for those in need. I encourage young people to join CASS volunteer teams and create a positive impact in the community. Thank you.

01 CCS WON AT 2023 EARLY CHILDHOOD EDUCATION AWARDS

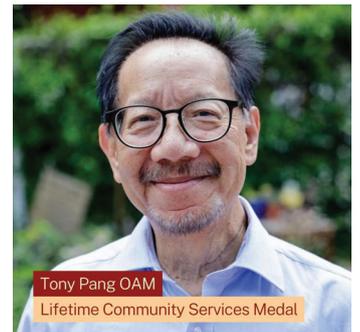


On 21 October 2023, CASS received two remarkable accolades at the 2023 Excellence in Early Childhood Education Awards hosted by Australian Childcare Alliance NSW (ACA NSW).

Our heartfelt congratulations go out to Campsie Early Learning Centre (ELC) for their triumph in the “Large Community Metropolitan Service” category and Ms Monalisa Jani, the Teaching Director of St Leonards ELC for the “Female Educator Excellence Award”. Ms Dorothy Hung, our General Manager of Child Care, Vocation and Training Services, also won the “Best Dressed Award” for the night!

02 DEPUTY CHAIRPERSON/SECRETARY MR TONY PANG AWARDED OAM

On Australia Day 2024, CASS Deputy Chairperson/Secretary Mr Anthony (Tony) Pang was awarded the Medal of the Order of Australia (OAM) for his service to the community through a range of roles. Congratulations to Tony!



For over 35 years, Tony has been actively volunteering his time and efforts to community services and promotion of multiculturalism, community harmony, and social justice and cohesion. He joined the CASS Board in 2012 and became the Deputy Chairperson/Secretary since 2016. He participates in management and corporate governance, and development. He has actively sought support and collaboration from the Governments, Councils, and community groups to engage with CASS.

03

**Intergenerational Program
of the Year 2024
(Early Childhood)**

CELC & RACF JOINTLY AWARDED BY AIIP

**CASS Care Ltd
Gumnut Early Learning Centre Campsie and
Residential Aged Care Facility (RACF)**

In February 2024, CASS Gumnut Early Learning Centre – Campsie (CELC) and CASS Residential Aged Care Facility (RACF) were jointly awarded “Intergenerational Program of the Year 2024 (Early Childhood)” by the Australian Institute for Intergenerational Practice (AIIP). Ms Dorothy Hung accepted the awards on behalf of CASS at the conference.



AIIP appreciated CASS for building a harmonious multicultural environment to facilitate intergenerational collaboration and acknowledged the contribution to enrich Griffith University’s Intergenerational Care research program.

04 HON LINDA BURNEY MP VISITED HELC



On 6 March 2024, the Hon Linda Burney MP, Federal Minister for Indigenous Australians, visited CASS Gumnut Early Learning Centre – Hurstville (HELIC) to see how the Strong Communities Programme grant helped the Centre.

During the tour, Minister Burney expressed her satisfaction with the successful completion of two projects and actively engaged with our children. The children thanked her with handcrafted flowers and cards. Minister Burney actively joined in the children's activities, creating joyful and memorable interactions.



05 CASS RECEIVED 2 PREMIER'S MULTICULTURAL COMMUNITY MEDALS

On 14 March 2024, CASS was awarded the Not for Profit Business Excellence Medal in Premier's Harmony Dinner 2024 held at the International Convention Centre Sydney. The medal was accepted on behalf of CASS by Chairperson Prof Stephen Li.

What's more, CASS Deputy Chairperson/Secretary Mr Anthony Pang OAM received the Lifetime Community Service Medal for over 35 years of dedicated volunteer work and efforts in multiculturalism, harmony, and social justice.



06 BULLDOGS SPREAD HARMONY AT CELC

On 19 March 2024, Canterbury-Bankstown Bulldogs' representatives joined CASS Intergenerational Program as part of the Multicultural Week celebration at CELC.

Led by Bulldogs General Manager of Public Relations, Ms Diane Langmack, and Community & Foundation Coordinator, Mr Damon Koulouris, the Bulldogs crew and players dove into Tai Chi with our elders from the activity groups and kids from CELC, celebrating the Harmony Week 2024.



07 ASQUITH RACF SET TO OPEN IN MAY



Spread the word:
Our RACF in Asquith opens in early May!

The newly constructed 97-bed Residential Aged Care Facility (RACF) is ideally situated near shopping malls, transportation hubs, and social venues. Australian citizens or permanent residents aged 65 years or above who received approval for care through the Aged Care Assessment process are eligible to apply.

For any enquiries, please email Ms Amy Chan at racf@casscare.org.au or call **0455 496 421**.

08 CHARITY DINNER COMING SOON

All are welcome to join the **CASS Charity Dinner** event on **Saturday 22 June 2024** at the **Rhodes Phoenix Chinese Restaurant**.

This event aims to raise funds for repaying the building costs of our RACF project in Asquith. The building project began in 2017 and now the Facility is set to open. The amenities provide a safe and welcoming senior community environment. Come to support our shared vision for seniors!

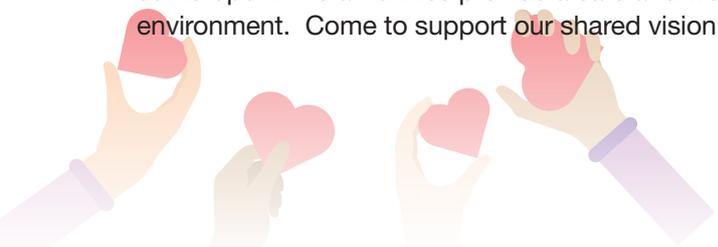
CASS CHARITY DINNER 2024
Raising Fund For Repaying The Building Costs Of
CASS Residential Aged Care Facility In Asquith

22 June 2024
Saturday 6:30 pm
Rhodes Phoenix
Chinese Restaurant
MMA/1 Rider Boulevard, Rhodes NSW 2138

Ticket Price:
\$ **\$130** **VIP** **\$225**

Part of the ticket price is a tax deductible donation.
Donation is made to CASS Care Ltd
an approved PSB by the Australian Taxation Office ABN 74 099 853 753

Enquiry & Registration:
☎ (02) 97894587
🌐 www.cass.org.au
📄 cass.org.au/upcoming-events2



UNIT UPDATES

1. HOME AGEING SERVICES (HAS)

On 13 February 2024, HAS Vietnamese team and other CASS units hosted a Lunar New Year Festival for Seniors 2024 at Freedom Plaza, Cabramatta, sponsored by Multicultural NSW under the Stronger Together Grants Festivals and Events Program 2024. The festival featured traditional activities like calligraphy, chopstick challenges, dart board games, and Vietnamese cuisine. Seniors enjoyed a day full of music, food, new information, and socialising in traditional costumes.



On 22 February 2024, HAS threw an epic Lunar New Year luncheon at Canterbury Leagues Club for approximately 200 Home Care Packages consumers and their carers. The event included tech seminars, interactive games and performances, such as a chorus singing and a theatrical show. Everyone left with a smile, a gift and fond memories.



2. DISABILITY SERVICES (DS)

On 7 March 2024, DS hosted “The Opening of a Mystery Box” for families from Korean Carers Group for People with Disabilities “Didimdol”, aka Stepping Stones.

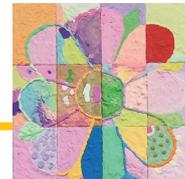
20 awesome people joined us at the West Ryde Community Centre for a day of creativity and connection. The art therapist Hyunjung guided our participants in exploring their feelings, and creating mandalas out of coloured clay. As they worked together, the participants not only crafted beautiful art but also built bonds and boosted their coordination skills. One participant named it the “Power of Cooperation”! They crafted colourful salt vases, recalling their youth. The day was filled with laughter, memories, excitement, and the folks were looking forward to DS upcoming activities.

BURWOOD COUNCIL GRANT PROGRAM

MYSTERY WORKSHOP

When: 07/03/2024, 10:00-12:00
Where: Suite 6/3-5 Anthony Rd, West Ryde NSW 2114

Please come and open the mystery workshop box! 😊



3. CHILD CARE SERVICES (CCS)

VOTE FOR US

CASS Gumnut Early Learning Centre - Hurstville

Scan the QR Code to cast your vote!
www.thebusinessawards.com.au

HELCC is nominated for the 2024 Local Business Awards in the ‘Outstanding Early Childhood Centre’ category. Scan the QR code to cast your vote.

Hurry—only 4 days left until voting closes on April 30, 2024!

Please vote for CASS Gumnut Early Learning Centre Hurstville

We would love and appreciate it if you could take 1 minute to vote for us.

1. Click the link below, or scan the QR code.

<https://thebusinessawards.com.au>

2. Click the ‘vote for this business’, and confirm your vote in your email.



Voting closes on 30 April 2024!

NOTICE BOARD

Staff Benefits

Westpac Exclusive Corporate Partners Offer

0.1% discount on the home loan rate through the life of the loan + first year \$395 package fee waiver

Staff Recreation Group

CASS Table Tennis Group

**Every Tuesday 6 – 8 pm
CASS Activity Hall in Campsie
\$2 per attendance
Walk-in to enquire**

NEW EXCLUSIVE CORPORATE PARTNERS HOME LOAN OFFER

Includes a new special discount for the life of the loan and first year \$395 package fee waiver.

On a \$500,000 home loan, the discount equates to saving around \$12,000 over a 30 year loan term*.

Meet with a lender to find out how much you could save.

Exclusive offer for eligible Corporate Partner members or employees. Only offer includes a 0.05% per cent rate discount on new packaged standard home loans and \$395 package fee waiver for the first year (\$395 annual fee applies after the first year). Eligibility, credit criteria, fees and conditions apply.

Scan to see more offers.

Sharing from an existing staff



My Name is Carina Sinn, the Centre Director of CASS Gumnut Early Learning Centre - Campsie. I started my journey with CASS as an educator over 15 years ago later becoming centre director in 2017.

I am deeply passionate and proud to be part of CASS. It is more than just a workplace; it is a mission-driven community where we prioritise the well-being and development of children. The sense of purpose and fulfilment I derive from nurturing young minds and providing a safe, enriching environment is immensely gratifying. Knowing that we operate with integrity, transparency, and a commitment to serving families, fills me with a profound sense of purpose and satisfaction. CASS embodies the values of compassion, inclusivity, and quality care, and I am honoured to be a part of this impactful journey.



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Got something exciting to share like Carina? We can't wait to hear your stories! Please reach out to Mr Brian Guo at brian_guo@cass.org.au

STAFF CORNER

Corporate Affairs (CA)



Lily Chan
CA Officer

I am a new immigrant from Hong Kong, it is my pleasure to join CASS.



Chen Zhao
Corporate Education Officer

An experienced educator wanting to make an impact on staff and organisational development.

Child Care Services (CCS)



Bhakti Yogesh Upadhyay
Early Childhood Educator
(Diploma) / SLELC

I am grateful to be part of the CASS family, where I can contribute to nurturing young minds.



Bella Luo
Early Childhood Educator
(Certificate III) / HELC

My purpose is to be a guiding light in the journey of each child, creating a safe space where every child can flourish and feel valued.



Nicole Li
Early Childhood Educator
(Diploma) / SLELC

I love tennis, cuisine and working with children!



Asia Qadeer
Early Childhood Educator
(Diploma) / CELC



Kamana Dhungana
Early Childhood Educator
(Working towards Certificate III) / CELC

I am currently enrolled in TAFE and I am studying Certificate III leading to a diploma and bachelor degree in early childhood education and care.



Weiwei Zhang
Early Childhood Educator
(Certificate III) / CELC

Let every child enjoy growing up.



Bipna Thapa
Early Childhood Educator
(Diploma) / CELC

Helping children learn and grow brings me joy every day. Thrilled to join the CASS family.



Belinda Baek
Early Childhood Teacher / CELC



Sunaina Thapa
Early Childhood Educator
(Diploma) / HELC

I am an interactive and supportive educator who is passionate to guide children with their learning & development.



Kumari Punam Karki
Early Childhood Educator
(Diploma) / HELC



Vivian Cheung
Kitchen Assistant / SLELC

I am grateful to be a part of the CASS family, where I can contribute to nurturing young minds.



Mei Fan Ng
Early Childhood Educator
(Certificate III) / HELC



Malini Joseph
Early Childhood Teacher / SLELC



Marium Maria
Early Childhood Educator
(Certificate) / SLELC



Mary Grace Juanillo
Early Childhood Educator
(Diploma) / SLELC



Geetanjali Sandbhor
Early Childhood Educator
(Diploma) / SLELC



Jeong Huyn Hur
Early Childhood Educator
(Diploma) / SLELC



Lily Jang
Early Childhood Educator
(Diploma) / SLELC



Naznin Sultana
Early Childhood Educator
(Diploma) / CELC



Shahinoor Begum
Early Childhood Educator
(Certificate III) / CELC

Meet our new staff!

Community Social Support Services (CSSS)



Mei Yee Tang
Community Services Coordinator

Human Resources Management (HRM)



Ethan Jiang
HRM Assistant Coordinator

I'm very glad to work with everyone here!

Promotions



Li Chen
Assistant Promotions Coordinator

I am a member of the Promotions team and also serve as a teacher at CASS Chinese School, bringing with me a decade of heartfelt dedication. Writing holds a special place in my heart. I am genuinely delighted to become a part of this warm and welcoming community!

Disability Services (DS)



Diana Qiang
DS Assistant Operations Coordinator

I am easy-going, interactive, caring, and live in the moment.



Eun Young Shin
DS Support Worker

I am excited to work for people with disability and DS teams.



Songlee On
DS Support Worker

Hi, became a support worker after finishing the work placement at CASS. I am grateful to be able to work here.



Mikie Yagi
DS Support Worker



Jung Il Kim
DS Support Worker

I am positively working with you and will do my best.



Suji Kim
DS Support Worker

I am excited to join CASS.



Jung A Yang
DS Support Worker

I am excited to be a DS SW.



Yolanda Yiu
DS Administration Coordinator



Millie Lu
DS Support Worker



Dedicated caring support worker

Shuxuan Pan
DS Support Worker



Sonia Park
DS Operations Coordinator

Let's start with a brand new day every day!



Nana Zhang
DS Assistant Operations Coordinator

*Original quote in Simplified Chinese: 我是友好善良的北方妞，也是爱美食和露营的猫奴。
English translation: I'm a friendly and kind girl from northern China. I love good food and camping, and I'm also a cat lover.*



Lily Oh
DS Support Worker

I like to help people and I feel like I am doing something very valuable and meaningful.



Minhyun Lee
DS Support Worker

I will look after the client with a warm heart and do my best to support the client's goal.



Mei Yi Sun
DS Support Worker

Original quote in Simplified Chinese: 我来自上海，是一位敬业努力上进的人士，非常有幸加入CASS这个服务公司。

English translation: I am a dedicated, hardworking and motivated person from Shanghai, and I'm fortunate to join CASS.



Mariflor Ranili
DS Support Worker



Min Kyoung Jang
DS Support Worker



Leo Chen
DS Assistant Administrative Coordinator



Xiaoxuan Yuan
DS Support Worker



Maggie Hong
DS Support Worker



Le Lu
DS Support Worker



Iris Leung
DS Support Worker

Residential Aged Care Services (RACS)



Cathy Liu

Assistant in Nursing - Asquith



Shalen Lo

Administrator Assistant - Asquith



Shao Qiong Huang

Assistant in Nursing - Asquith



Ryan Ip

Registered Nurse - Asquith

Hello! Nice to meet you all in CASS.



Yan Hua Peng

Assistant in Nursing - Campsie

I am so happy to be part of CASS.



Megan Xie

Assistant in Nursing - Campsie



Tiffany Im

Assistant in Nursing - Campsie



Carrie Lee

Assistant in Nursing - Campsie

I am passionate about being a care worker and I have a positive and cheerful personality.



Fiona Yoo

Assistant in Nursing - Campsie

Hello! I'm excited to work with you. I'd like to get to know you all.

Technical Support Services (TSS)

Multicultural Community Services Development (MCSD)

Kitchen



William Li

IT Coordinator

Stay hungry. Stay foolish.



David John Williamson

Senior Maintenance and Technical Support Technician



Jade Pham

Projects and Promotions Coordinator (Vietnamese)



Benny Ni

Kitchen Operations Supervisor - Asquith

Life is short, try to enjoy it!

Home Ageing Services (HAS)



Hyunsuk Kim

HAS Support Worker

I am delighted to become a part of the CASS family and meet my wonderful colleagues. I look forward to learning and growing professionally.



Adi Wibowo

HAS Support Worker



Joo Hee Kulkarni

Multicultural HAS Care Coordinator



Amalia Rossy

HAS Support Worker

I am friendly, loving and caring with older people look like my parents.



Hyung Jin Kim

HAS Support Worker



Demi Wu

HAS Support Worker

I am here to help them access the community achieve a quality life.



Flora Huang

HAS Support Worker

I am a hard worker who enjoys my spare time with my family and gardening.



Dandan Chen

HAS Community Services Coordinator

Be faithful in a very little is also faithful in much.



Tatiek Suliyati

HAS Support Worker

I am eager to serve the elderly in the Indonesian community.



Thi Phuong Thao Nguyen

Team Leader Multicultural HAS (Vietnamese)

Always looking on a bright side of life brings me more energy and passion everyday.



Dinh Le Thao Luu

HAS Support Worker



Dongmei Zhang

HAS Support Worker

Helpful, careful, honest, patient and learning



Vicky Quach

HAS Administration Coordinator

I'm a Chinese, originally from Vietnam. I'm very happy working with all my new colleagues in CASS.



Wencheng Zeng

HAS Support Worker



Ping May Loh

HAS Support Worker

I am happy to help people who need care.



Fransiscus Winata

HAS Support Worker



Amy Nguyen

Multicultural HAS Registered Nurse (Vietnamese)

Home Ageing Services (HAS)



The best is yet to come.

Joel Wu

HAS Care Coordinator



I will work hard to support CASS HAS services.

Amy Yan

HAS Support Worker



Original quote in Korean: 많이 부족하지만, 필요한 일꾼이 되도록 최선을 다하겠습니다!
English translation: I will do my best to become the worker company need, even though I still have a lot to learn.

Sunnie Ju

Multicultural HAS Care Coordinator



Compassion is a skill I have developed that I believe will help me in this profession.

Judy Gee Park

HAS Support Worker



Original quote in Korean: 고객을 내 가족처럼 생각하고 행동한다.
English translation: I regard customers as family and treat them with care.

Kyung Won Oh

HAS Support worker



Rachel Zhao

HAS Care Coordinator



Joy Ok-Hee Kim

HAS Support Worker

I am happy to join with CASS. I 35 years of medical field experience, I hope to help for caring elderly patients with my skills.



Be love. Be kind. Be consistent. Love people to love yourself.

Thi Ngoc Sang Nguyen

HAS Support Worker



Original quote in Simplified Chinese: 希望我的工作能让老人们生活得更开心!
English translation: I hope my work can make the elderly live happier!

Kevin Liu

HAS Care Coordinator



Wen Gu

HAS Care Coordinator

In the tapestry of life, weaving connections and nurturing friendships adds vibrant threads that enrich our existence.



Elaine Lu

HAS Support Worker



Thi Xuan Oanh Bui

HAS Support Worker



Kim Hue Vuong

HAS Support Worker



My passion is working for elderly people or disabled people.

Ryandi Camstello

HAS Support Worker



Jacquen Wong

HAS Rostering Coordinator



Rebecca Wang

HAS Support Worker



Kate Liu

HAS Community Services Coordinator



Jenny Chung

HAS Care Coordinator



Lisa Angela

Multicultural HAS Care Coordinator



Thi Toan Pham

HAS Support Worker



Miko Yang

HAS Care Coordinator



Tina Hanhdung Nguyen

HAS Support Worker



Mi Jin Park

HAS Support Worker



Young Mi Park

HAS Support Worker



Jeniefer Koo

HAS Support Worker



Harmany Waisees Yeung

HAS Registered Nurse



Hyunsuk Kim

HAS Support Worker



Lucy Chae

Multicultural HAS Care Coordinator



Seung Hyun Hong

HAS Support Worker



Meet our new staff!