

(10) Strive Towards A Quality Organisation And Achieving Self Sustainability

Starting from nothing, over the last 30 years, the Society has made achievements in six broad areas – family and children’s services, health, ageing and disability services, settlement and miscellaneous services, running social and recreational activities, fostering cultural development and community exchange and undertaking community capacity building work, including the safeguarding of the rights of people of Chinese descent, promoting community harmony and assisting other organisations to raise funds for various worthy community and humanitarian causes.

To continue our work on our objectives, CASS must not only diversify its services provided, but also strive to diversify financially, seeking self-reliance as much as possible. Many of the services or activities provided by CASS are financially subsidised, e.g. the seniors’ activities. In order to support these services or activities, there must be projects, services or activities that can bring in surplus fund to enable the support of loss-making services or activities.

We must ensure that our operation is competitive and is providing quality services to our clients. To do so, we must operate with a lean, efficient, dynamic, well-equipped professional team, and embrace the chase of excellence in service quality provision and the principle of continuous improvements at all times.

CASS has walked through thirty years. With the endeavour of many people, it has set a good foundation, and the direction for future development is clear. At the time when we are celebrating the 30th Anniversary of CASS, together with all those people who cherish its existence and are fondly attached to it, we wish it will make further progress and success in the years ahead.